

PATIENT RESPONSIBILITIES [NOT RULES] NECESSARY FOR OPTIMAL CARE. MY EXPECTATIONS OF YOU TO ENSURE THE OPTIMAL OUTCOME ARE AS FOLLOWS:

To provide, to the best of your knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, existence of advance directives, medications, and other information relating to your health status.

To be responsible for knowing and abiding by the terms of the contract between yourself and your insurer.

To bring all necessary medical records regarding your referral to Dr. Sarzen's office for your first appointment (referring physician records, labs, X-rays, etc.).

To follow the treatment plan I recommend, or if unable to do so, to discuss your changes in advance with me.

To accept the consequences of your choice when you refuse treatment or don't follow my instructions.

To follow up with me as I recommend after procedures or office visits, understanding that I rely solely on your follow up in order to be sure that information critical to your health is relayed to you. Lack of follow-up on your part may cause adverse health consequences for which Dr. Sarzen cannot accept responsibility.

To be considerate of the rights of other patients and practice personnel and to assist in the control of noise.

To be on time for your appointments. Please plan to arrive 15 minutes in advance of your appointment in order to complete necessary paper work. If you are late, we will do our best to accommodate you if at all possible, but, please understand that this will be done if the schedules of other patients allow. It is always Dr. Sarzen's intent to be on time. If, on occasion, he is late, it is due to the need to provide unexpected necessary care to a patient. Be assured that Dr. Sarzen will always give utmost respect to your time, and appreciates your understanding because he may, on a different occasion, be late on account of caring for you.